

SYC



Learner Support Services

Achieve your goals with us.

Access personalised support from our Learner Support Services (LSS), designed to assist students in effectively completing their training and seamlessly transitioning into employment.

How we work with students

SYC's Learner Support Services provides one-on-one support for people facing challenges with their studies. Training providers can refer students to connect with a Learner Support Services Case Manager, or students can refer themselves.

Our Case Managers can assist students with tackling life issues, developing effective study skills, connecting with local support services, or planning their next steps for when their training is completed.

Types of support



Living

Receive emotional support, motivation and connect with local support services for assistance with disability or medical/health conditions, personal, social, emotional, cultural, and family factors. Access assistance with accommodation, income, legal matters, and transport.



Learning

Improve class attendance, overcome struggles with study skills, and meet course expectations with support and guidance.



Transitions

Smoothly transition from school to VET programs, overcome difficulties in identifying the next steps for further training or employment, and successfully adjust to any challenges experienced when entering employment.



Information for Registered Training Organisations

Students can be referred (or can self-refer at any time) to a Learner Support Services provider for free one-on-one support if they face complex personal and learning support needs beyond the training provider's capacity.

Eligibility

Our Learner Support Services are designed to assist students who face barriers in completing their training or are at risk of falling behind or withdrawing from their courses.

To be eligible, students must be enrolled in a qualification listed on the South Australian Subsidised Training List, including apprentices and trainees, school-enrolled students undertaking subsidised VET, and fee-for-service students in classes with subsidised students.

For more information about eligibility and requirements, visit our website.

Want to know more?

Students and Registered Training Organisations can find out more or make a referral by visiting us online.



learning@syc.net.au | 08 8405 8500



[syc.net.au](https://www.syc.net.au)